

Moderate Complexity

Made Simple.



As part of our commitment to total customer satisfaction, Abaxis has partnered with **MedSol, Inc. Laboratory Consultants** to provide our customers who perform non-waived testing, a site-specific General Laboratory Policy and Procedure Manual, data reduction of validation studies, and a review of Equivalent Quality Control (EQC) performance as required by CLIA and State guidelines. **This service is provided by Abaxis at no additional cost to our customers.**

WHAT WILL MEDSOL DO FOR ME?

- Prior to the installation of your Piccolo xpress[™], a copy of the MedSol Standard Operation Procedure Questionnaire (SOPQ) will be faxed to you. It is your responsibility to complete the questionnaire and fax it to your designated MedSol consultant, who will compile a site-specific policy and procedure manual adhering to all CLIA guidelines.
- During installation and training, you will be instructed on how to validate the Piccolo xpress[™] to meet CLIA guidelines for moderate complexity testing.
- A MedSol consultant will contact you one day after your installation and training session to answer any questions about the SOPQ or validation data collection process.
- All of your validation data and EQC results are faxed to your MedSol consultant, who will analyze your data and provide you with an acceptance report. The report, along with the raw data will be placed in your "Guide to Laboratory Compliance" binder provided by Abaxis.
- Upon completion, MedSol will send your Laboratory Policy and Procedure Manual to you. This manual will be reviewed during each laboratory inspection.
- MedSol will contact you a final time on behalf of Abaxis to ensure you understand the manual's purpose and contents. At this time you may elect to continue to retain MedSol as your ongoing laboratory consultant.
- Abaxis Technical Support will contact you regularly to ensure that your Piccolo xpress[™] is running efficiently.

**We're committed
to ensuring
total customer
satisfaction.**

**If you have any questions,
contact Abaxis Technical
Support department at
1-800 822-2947.**

