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Dear Abaxis Customer:

Enclosed you will find the May 2010 software update materials for your i-STAT[®] or i-STAT[®] 1 Analyzer(s).

It is necessary to update the Analyzer software to CLEW A20 in order to maintain long-term consistency and performance. **The CLEW A18 software currently installed on your analyzer will expire June 23, 2010.**

- A. Review the Update attached for information on the expiration date of CLEW A20
- B. Ensure that your PC contains the necessary serial and/or PS2 ports as described in the attached Update.
- C. Follow the attached Instructions document for your specific analyzer
 - Instructions for Updating Software on the i-STAT Portable Clinical Analyzer (P/N 610-7002 Rev. A)
 - Instructions for Updating i-STAT 1 Handheld Software (P/N 600-7055 Rev. A)

If you have any questions about performing this software upgrade, please contact Abaxis Technical Support at 800-822-2947.

Thank you for your continued support of the i-STAT System.

Sincerely,

Abaxis Technical Support

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SOFTWARE AND CARTRIDGE TEST INFORMATION UPDATE FOR ABAXIS CUSTOMERS: May 2010

This update includes new software for the i-STAT and i-STAT 1 Analyzer. The appropriate materials required for your institution to perform the update are included.

This is a mandatory update. If you did not receive a disk or CD-ROM with the software for your analyzer, please call Abaxis Technical Support at 800-822-2947.

ANALYZERS

The correct version of software and CLEW to install in your analyzers is listed below.

Standard Software	
i-STAT Portable Clinical Analyzer	i-STAT 1 Analyzer
JAMS061 & CLEW A20	JAMS128 & CLEW A20

Expiration Date

Please note that the current software expires 23 June 2010.

Fifteen days before the software expires, a message will be displayed to alert the user of the pending expiration date. If this update is not performed by 23 June 2010, the analyzer will display "INVALID OR EXPIRED CLEW – SEE MANUAL" (quality check code 12).

The new software expires 15 December 2010.

Value Assignment Sheets

Value Assignment Sheets for the new CLEW A20 can be downloaded or printed from <http://www.abbottpointofcare.com/valsheets>

A serial port and PS2 (keyboard) port are required to update the i-STAT Portable Clinical Analyzer and a serial port is required to update the i-STAT 1 Analyzer. If you do not have the required ports on your computer, you will need to purchase an adapter.

Abaxis recommends the following adapters for both models which are available at most office supply distributors:

Serial-to-USB and PS2-to-USB Adapters

Serial-to-USB Adapter: Tripp Lite High Speed USB Serial Adapter Model #USA-19HS

PS2-to-USB Adapter: Belkin® USB to PS/2 Cable Adapter

STANDARDIZATION

CLEW Update

The i-STAT System is designed to eliminate operator influence on delivered results. The user is not required to enter lot-specific calibration information into the instrument. The micro-fabricated sensor technology produces very repeatable devices from lot to lot which allow the Analyzers to use the same set of standardizing values for extended periods of time.

Nevertheless, continuous manufacturing process improvements necessitate re-establishing standardization values from time to time to maintain long-term consistency. This is equivalent to adjusting calibration on a traditional analyzer. It has been our practice to accomplish this with periodic releases of software. This new CLEW re-establishes the standardization and incorporates refinements to the internal quality monitoring system.

Future shipments of cartridges may require the installation of this software prior to the use of the cartridges. Failure to update prior to using these cartridges will result in quality check code 69, "CARTRIDGE TYPE NOT RECOGNIZED".

This software supports all current non-expired cartridges.

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